



**Greater Eastern Speedy Line  
(423)283-6829**

**New User Instructions:**

Member Auto Enroll :

If you are not enrolled, enter your member number when prompted. The system will prompt you that your account is not enrolled.

Press 1 to Enroll: You will be asked to confirm the following:

- Last 4 digits of SSN for Primary Account Owner
- Date of birth for Primary Account Owner -- MMDDYYYY format
- Zip code for Primary Account Owner

After these are confirmed, you will be asked to update your password.

**Main Menu Options**

- 1 Deposit Account Balance
- 2 Loan Account Balance
- 3 Transfer Funds
- 4 Make a Loan Payment
- 5 Check Withdrawal
- 7 Change Password
- 8 End This Call
- 9 Repeat This Menu

**Key**

**Share ID#**

- Savings=1
- Special Purpose=2 or 3
- Checking=9
- Christmas Club=7
- Money Market=20

**Loan ID #**

- Auto, Personal = starts at 1
- Personal LOC = 40
- Overdraft LOC = 9
- HELOC = 57 or 58
- Mortgage = 11 or 15
- Second Mortgage 12, 13 or 14

**Saving Deposit Account Options**

- 1 Last 5 Transactions
- 2 Last 5 Withdrawals
- 3 Last 5 Deposits
- 5 Last 5 Direct Deposits
- 6 Select a Different Account
- 8 End This Call
- 9 Repeat Balance
- \* Return to Main Menu

**Share Transactions History Menu**

- 1 Next 5 Transactions
- 2 Last 5 Transactions
- 3 Repeat Current 5 Transactions
- 5 Select a Different Account
- 6 Select a Different Account
- 7 Return to Previous Menu
- 8 End This Call
- 9 Repeat This Menu
- \* Return to Main Menu

**Checking Deposit Account Options**

- 1 Last 5 Transactions
- 2 Last 5 Withdrawals
- 3 Last 5 Deposits
- 4 Last 5 Checks
- 5 Last 5 Direct Deposits
- 6 Select a Different Account
- 7 Search for a Check
- 8 End This Call
- 9 Repeat Balance
- \* Return to Main Menu

**Checking Transactions History Menu**

- 1 Next 5 Transactions
- 2 Last 5 Transactions
- 3 Repeat Current 5 Transactions
- 6 Select a Different Account
- 7 Return to Previous Menu
- 8 End This Call
- 9 Repeat This Menu
- \* Return to Main Menu

**Loan Balance Inquiry Menu**

- 1 Last 5 Transactions
- 2 Last 5 Payments
- 3 Last 5 Charges
- 6 Select a Different Loan Account
- 8 End This Call
- 9 Repeat Loan Information (balance \$ payoff)
- \* Return to Main Menu

**Loan Transactions History Menu**

- 1 Next 5 Transactions
- 2 Previous 5 Transactions
- 3 Repeat Current 5 Transactions
- 6 Select a Different Account
- 7 Return to Previous Menu
- 8 End This Call
- 9 Repeat This Menu
- \* Return to Main Menu

**Requirements**

Speedy Line requires a touch-tone phone.

For Assistance or Technical Support please contact  
Greater Eastern Credit Union ----- (423) 283-4300-----